

February 12, 2011

To Whom It May Concern:

I have known Jackie Schaffer for the past two years while she has worked as a Program Directors with National Healing Corporation at The Christ Hospital. I was the Clinical Nurse Manager of the center and a direct report to Jackie. I have been consistently impressed by both Jackie's attitude towards her work and her performance on the job.

Her interpersonal and communication skills have allowed her to develop productive working relationships with both the client and our staff. Jackie has the listening and interviewing skills necessary to extract information from our clientele while performing care for our patients, financial assessments, recruiting of new clients and referrals, increasing revenue, and growing a dying center to a financially profitable center. Jackie possesses solid writing skills which have enabled her to compose quality correspondence. She also has the analytical skills to diagnose problems and devise viable solutions. Her ability to remain unflustered during frenzied periods like forecasting for two companies and two separate employee evaluation systems proves her ability to work well under pressure.

She has been a strong leader to me and taught me many valuable lessons of being a leader and directing employees with respect, fairness, training, and gratitude. She took an aligning center and a group of frustrated employees and made a successful unit.

I was sad when Jackie offered her letter of resignation due to a prominent change in her family structure. She will be greatly missed and we fear that with her gone the program will suffer. I recommend her for employment without reservation. Please let me know if you need further information.

Sincerely,

Shonda Bedel, RN