BOCA RATON PSYCHIATRIC GROUP, P.A.

7284 W. Palmetto Park Road, Suite 201, Boca Raton, FL 33433-3406 (561) 368-8998 Fax (561) 392-9170

BRIAN J. FELDMAN, M.D. Diplomate American Board of Psychiatry and Neurology Certified in General Psychiatry Certified in Geriatric Psychiatry

ROGER Z. SAMUEL, M.D. Diplomate American Board of Psychiatry and Neurology Certified in General Psychiatry Certified in Geriatric Psychiatry Certified in Child / Adolescent Psychiatry Certified in Forensic Psychiatry

GIL LICHTSHEIN, M.D. Diplomate American Board of Psychiatry and Neurology Certified in General Psychiatry Certified in Child/Adolescent Psychiatry

NEVIANA I. NENOV, M.D., Ph.D. Diplomate American Board of Psychiatry and Neurology Certified in General Psychiatry Medical / Consultation Psychiatry

PAMELA FELDMAN, Ph.D. Licensed Psychologist

BRIAN SCHAFLIN, LCSW Diplomate in Clinical Social Work

ANDREA FULCHER, LCSW Licensed Clinical Social Worker

JOAN KATZ, Ph.D.

LAURIE FAIRALL-RUETER, Psy.D.

KATIE SKOPP, LCSW

To Whom It may Concern:

I am writing on behalf of Jacqueline Huynh who served as my Practice Administrator from May 1995-August 2000. Jackie was an outstanding manager who added much to our large busy psychiatric practice. She was influential in reorganizing our practice's policies and procedures while maintaining high quality care to our patients. She made strategic changes to policies and procedures that not only enhanced our daily operations but also cut overhead costs.

She was responsible for many aspects of our company including researching and setting up a new telephone system, making our office Y2K ready, updating our computer system from a UNIX system to a Windows NT System, setting up processes for managed care tracking, creating policies and procedures for patient billing and collections, insurance collections and appeals, maintaining our accounts payables, and maintaining the credentialing and insurance contracting of our existing providers and new providers that joined our practice.

Jackie was a dedicated, hardworking, well rounded individual who worked well with our providers, staff and patients. She was an asset to my practice and it was a tremendous loss when she left. Since she has left my practice Jackie has been successful in her professional career. She will be a great asset to any organization she joins.

Sincerely.

Roger Z. Samuel. M.D.