To Whom It May Concern:

It is my pleasure to unequivocally recommend Jacqueline Schaffer for any Director of Operations Position.

I am Lesli Lair, a Certified Coding expert that specializes in Coding and Reimbursement Audits at LL Auditing Services LLC. I have over 20 years of experience working in auditing coding and billing. Throughout my career I have met numerous professionals that have come and gone. Jacqueline Schaffer is one individual I have worked with who particularly sticks out.

During our time together, Mrs. Schaffer displayed incredible gifts in healthcare operations, billing, budgeting, revenue cycle management, information technology both with EHR and Revenue Cycle Management, catching issues that affected the overall health and wellbeing of the healthcare organizations. Her experience and expertise are truly world class.

At the point when we initially met, I was quickly dazzled with Jacqueline, yet during our time working together she showed cooperative, sensitive, a-matter of fact, listen to everyone's needs and concerns, assisted with numerous issues with providers and other staff members, managed the emotions of difficult employees that were unwilling to change. If I could target her trademark superpower, I would hone in on her critical knack of finding mumble jumbled practices, untangling processes, and putting it back together. Her creativity and her ability to determine proper fixes for improvement and making them the ideas of others, is impeccable.

Being a consultant is not an easy task, the process of fixing other entities workflows and not making them feel inadequate, is an art. It takes trust, respect, candid conversations, and buy-in. This does not always leave a goodwill for the people receiving the information, Jacqueline is able to do this effectively while being posed and collective.

It's not simply her specialized aptitudes that intrigue me, however she is a delight to work with and she is an excellent teacher as well.

I am totally certain that Jacqueline would be an extraordinary fit for any corporation that hires her. Not only will she bring many levels of aptitudes and encounters you're probably searching for in a candidate, but she will also likewise immediately become an advantage and will help your organization grow in every capacity she is tasked with.

If you need more data or explicit models, kindly don't spare a moment to get in touch with me at <u>lester66@comcast.net</u> or by cell (815) 342-7567. As a recommendation letter likely just gives a depiction of her abilities and accomplishments, I would be glad to additionally expand on my time working with her.

Sincerely,

Loslie Lair

Lesli Lair, RHIT, CPC, CRC